



Area Panel Meetings (Minehead) items for discussion / community information.

Planned Meeting Date: 11th March 2020 at 6.30pm at the Hub, Hopcott Rd

Operational News relevant to the areas covered by Minehead area panel meeting:

Since the last update submitted for the meeting held in September 2019, and 25th February 2020, Minehead crews have responded to 101 operational calls.

These have included Road Traffic Collisions, 6 vehicle fires, 14 property fires, and 16 fires in the open including, heathland, stubble fields or unattended/out of control fires on open land.

There have been an increased number of special service calls. These included assisting ambulance to forced gain entries for critical medical calls, assistance at moving and carrying patients in difficult situations. Crews have also attended a number of Chemical and hazardous materials exposure incidents, lift rescues. These also include a number of incidents considered too sensitive for public discussion.

Crews have responded to a number of weather related flood calls due to vehicles entering flood water or water entering property and a risk of involving electrics etc.

Cover has also been provided at other fire stations whilst they were attending different protracted incidents.

We have also attended a number of domestic and commercial smoke alarm calls and other calls made with good intent that were often fires out on arrival.

Community Safety news and other fire safety activities within the areas covered by the relevant area panel meeting:

Since the last area panel meeting, community safety work has been carried out at various events in and around Minehead.

These have included:

- Home fire safety visits to those requesting a visit and being considered at higher risk.
- Regular talks for vulnerable groups at the local hospital.
- Continued business compliance visits and safety checks. Some have resulted in action being taken and others have been given advice where necessary.

- Crews continue to raise awareness about our Home Fire Safety Check and Visit Service locally. **Please see below for full details:**

FREE Home Fire Safety Checks and Visits

Did you know you are entitled to a **FREE Home Fire Safety Check** and may also be entitled to a **FREE Home Fire Safety Visit**?

Do you know or care for someone that may benefit from this service?

All residents that live within Devon or Somerset are entitled to call our **FREEPHONE** advice number and receive **FREE home safety advice**.

It will take no more than 5 minutes and you will be asked some simple questions that will help our advisor decide if you need a **FREE Home Fire Safety Visit**.

Home Fire Safety Visits, take around 30 minutes and are bespoke to suit the circumstances of the individuals and homes we visit.

If a Full **FREE Home Fire Safety Visit** is considered appropriate, it may also include fitting **FREE** smoke detectors or other equipment should you require them. You would also be offered all the advice you may need to make you safer in your home.

Visits are arranged to suit your circumstances and at times to suit you.

Calls can also be made on behalf of others that you care for, and arrangements made via a preferred third party contact.

If a visit is not considered appropriate following your telephone call, our team will ensure you are sent all the relevant **FREE advice and literature** to help you carry out the checks in your own home.

To receive the **FREE Home Fire Safety Check** and seek advice about a **FREE Home Fire Safety Visit**, please call **0800 05 02 999**.

Or Text info line: 078 00 00 2476

Further details can be found on our website at
www.dsfire.gov.uk/YourSafety/SafetyInTheHome